

BLOOMFIELD COLLIERY
COMPLAINTS REGISTER
2018



No.	About *	Time/Date	Location	Details	Action Taken / Findings
18_01	B	16-Jan-18	Louth Park	Complained about blast after seeing dust cloud and smell of what he thought was blast fume on 16/1/18.	<p>No blast conducted on 16/1/18. However an area of potential spontaneous combustion was being addressed which caused heat and dust to escape which would be the dust cloud and odour described by complainant. The Mine Manager rang complainant to explain what had happened. Work had been completed before the complaint could be investigated.</p> <p>Wind SSE 20 km/h. Future work on any heating area to include review of prevailing weather conditions.</p>
18_02	N	4-Apr-18	Ashtonfield	Complaint via 'Website Feedback' email address. Complaint about noise of engines revving from the washery on the night of 3/4/18.	<p>The Mine Manager rang complainant on 5/4/18. Explained that engine revving noise was coal trucks dumping coal on ROM pad. A slight southerly breeze would have caused some noise enhancement towards Ashtonfield.</p> <p>Engine revving noise caused by trucks lifting the body to dump off coal. Tests were carried out to determine optimal engine revs to lift truck body efficiently and keep engine noise as low as possible. It was determined to be about 1700 rpm.</p> <p>The existing noise model does not include washery operations. Future scheduling of night-time coal trucking will include review of weather forecasts.</p>

No.	About *	Time/Date	Location	Details	Action Taken / Findings
18_03	O	19-Apr-18	Regulator	Complaint received from DPE Resources Regulatory by phone to Environmental Manager regarding treatment of potential spontaneous combustion at Bloomfield. Environmental Manager responded to DRG by email outlining the treatment of an area of heating within overburden dump.	On 24/4/18 an Improvement Notice was issued to Bloomfield by DPE Resources Regulatory under the Work Health and Safety Act. Under the Notice Bloomfield was required to review and update Spontaneous Combustion Risk Assessment and develop safe work procedures for management of spontaneous combustion. On 22/5/18 the Mine Manger responded to DPE Resources Regulator outlining the implementation of Improvement Notice directions.
18_04	O	14-Jun-18	Black Hill	Complaint via text message to Mine Manager. Complained about odour she believed to be spontaneous combustion coming from the mine.	The Mine Manger rang complainant on 22/6/18. The Manager explained that there was no major spontaneous combustion areas but Bloomfield has been working on some small areas which needed addressing.
18_05	O, N	3-Sept-18	Buttai	Complaint via email to Environmental Officer. Complained about odour and noise from pit during night of 30/8/18.	Environmental Officer responded by email. Regarding odour, it was explained that plans are underway to extend de-watering pipe to discharge water into open drain further away from John Renshaw Drive. The pipe had previously been extended and would be extended further. Regarding noise, the noise that could be heard was the end of the afternoon shift. Production on nightshift was cancelled due to unfavourable noise modelling results.
18_06	N	21-Nov-18	Ashtonfield	Complaint via 'Website Feedback' email address. Complaint about noise from the Coal Handling Preparation Plant (CHPP) on the night of 20/11/18.	Environmental Officer rang complainant on 22/11/18 to try to establish noise source. Environmental Officer was able to establish that the CHPP was the noise source. The existing predictive noise model was reviewed and established that the CHPP was not included in the modelling. Bloomfield has since updated the predictive noise model to include CHPP and better assist in planning operations.

* D = Dust, N = Noise, B = Blasting, V = Visual, L = Lighting, W = Weeds, O = Other