

BLOOMFIELD COLLIERY

COMPLAINTS REGISTER

2016



| No. | About * | Time/Date | Location | Details | Action Taken / Findings |
|-------|---------|----------------------|---------------|---|--|
| 16_01 | W | 5/1/2016 2:11pm | East Maitland | Complaint via 'Website Feedback' email address. Complained about bamboo encroaching on their land from Bloomfield lease area. | Environmental Officer responded via email. Bloomfield committed to carrying weed spraying to eradicate bamboo. |
| 16_02 | N | 14/1/2016 7:05am | Buttai | Complaint via 'Hotline'. Complained about noise from pit during night of 13/1/16 and early hours of 14/1/16. | Mine Manager rang complainant on 14/1/16. Digger moved to Creek Cut on 14/1/16. Digging and dumping in Creek Cut which is further from residents. |
| 16_03 | N | 15/3/2016 10:21pm | Ashtonfield | Complaint via 'Hotline'. Complained about vehicle noise from washery during night of 15/3/16. | Complaint received at end of shift when operations had ceased for the day. Mine Manager contacted complainant on 16/3/16. Dozer and loader operating on top pad. Weather station data showed southerly wind possibly enhancing noise impacts at Ashtonfield. |
| 15_04 | O | 26/5/2016 11:24am | Black Hill | Complaint via 'Hotline'. Complained about odour and noise. | Mine Manager rang complainant on 26/5/16. Complainant not specific about dates but more of a general nature. Complainant believes the odour to be spontaneous combustion. Mine Manger said to contact him directly if notices odour again so someone can attend Black Hill. Weather station data showed westerly wind possibly enhancing noise and odour impacts at Black Hill. |
| 15_05 | O | 13/7/2016 1:05pm | Black Hill | Complaint via 'Hotline'. Complained about odour. | Environmental Officer rang compainant on 13/7/16. Complainant mentioned an odour when driving along John Renshaw Drive early in the morning. Not specific about dates. Odour likely from dewatering into open drain combined with temperature inversion resulting in odour moving down hill toward John Renshaw Drive. Bloomfield committed to extending pipe to discharge into open drain further away from John Renshaw Drive. |

* D = Dust, N = Noise, B = Blasting, V = Visual, L = Lighting, W = Weeds, O = Other