

BLOOMFIELD COLLIERY
COMPLAINTS REGISTER

2024



No.	About *	Time/Date	Location	Details	Action Taken / Findings
24_01	N	20/02/2024 9:30pm	Buttai	Complaint via 'Hotline'. Complaint about noise from open cut on 22/02/24 between 8:30 pm and 9:00 pm.	Environmental Advisor rang complainant at 10:40 am on 23/02/24. Complainant said that it was a hot still night and was most noticeable between 8:30 pm and 9:00 pm. The noise was general without any single piece of machinery identifiable. Work ceased at 9:45 pm.
24_02	B	12/3/2024 2:00pm	Louth Park	Complaint via phone to main office. Complaint about blast on 12/3/2024.	Mine Manager rang complainant at 2:30 pm on 12/3/24 and confirmed the blast was just prior to 2pm. Complainant noted it shook his house and Bloomfield blasts constantly shake his house and have done damage over time. Mine Manager clarified that Bloomfield has a blast monitor close to complainant's residence and it registered 0.2mm vibration. Blast results were well under allowable limits.
24_03	L	17/4/2024 8:55pm	Ashtonfield	Complaint via 'Hotline'. Complaint about light from CHPP on 17/04/24.	Environmental Advisor rang complainant at 8:00 am on 18/4/24. The complaint concerned three lights at the CHPP which appear to be pointing towards Ashtonfield. Complainant advised that an electrician will go out to the location to view the CHPP lighting on the evening of 18/4/24. Electrician inspected the lights and they were tilted lower on 28/4/24. The lights were re-inspected on 15/5/24 and definite improvement noted.

No.	About *	Time/Date	Location	Details	Action Taken / Findings
24_04	N	8/11/2024 4:40pm	Buttai	Complaint via email to Environmental Advisor. Complaint about noise from cut on Wednesday evening 6/11/24 at around 8:00 pm.	Environmental Advisor responded to complainant via email on 14/11/24. Explained that our noise model indicted some enhancement to the south and as such our pit operations were limited to working low in the void and with only three of our new dump trucks that are noise attenuated. It was considered sufficient for afternoon shift which stopped around 9:30 pm.
24_05	B	28/11/2024 10:50am	Louth Park	Complaint via phone to main office. Enquiry about blast on 28/11/2024. Complainant noted that it sounded like a truck passing the house and wanted to know if it was a blast.	Environmental Advisor rang complainant at 11:35 am on 28/11/24 and clarified blast was around 10:35 am. Clarified that nearby blast monitor results were well under allowable limits. Committed to resuming monitoring at residence for a while then collate and compare data with nearby Mt Vincent Road monitor. Model showed enhancement to the south east. Resident located to the north west. Nearest monitors: Mt Vincent Road 0.25 mm/s, 100 dBL; Buttai Reservoir 0.55 mm/s, 106.5 dBL. Wind 9.7 km/h, 264 deg.

* D = Dust, N = Noise, B = Blasting, V = Visual, L = Lighting, W = Weeds, O = Other