

BLOOMFIELD COLLIERY
COMPLAINTS REGISTER
2024



No.	About *	Time/Date	Location	Details	Action Taken / Findings
24_01	N	20/02/2024 9:30pm	Buttai	Complaint via 'Hotline'. Complaint about noise from open cut on 22/02/24 between 8:30 pm and 9:00 pm.	Environmental Advisor rang complainant at 10:40 am on 23/02/24. Complainant said that it was a hot still night and was most noticeable between 8:30 pm and 9:00 pm. The noise was general without any single piece of machinery identifiable. Work ceased at 9:45 pm.
24_02	B	12/3/2024 2:00pm	Louth Park	Complaint via phone to main office. Complaint about blast on 12/3/2024.	Mine Manager rang complainant at 2:30 pm on 12/3/24 and confirmed the blast was just prior to 2pm. Complainant noted it shook his house and Bloomfield blasts constantly shake his house and have done damage over time. Mine Manager clarified that Bloomfield has a blast monitor close to complainant's residence and it registered 0.2mm vibration. Blast results were well under allowable limits.

* D = Dust, N = Noise, B = Blasting, V = Visual, L = Lighting, W = Weeds, O = Other