BLOOMFIELD COLLIERY

COMPLAINTS REGISTER



2022

No.	About *	Time/Date	Location	Details	Action Taken / Findings
22_01	В	20/1/22 2:10pm	Louth Park	Complaint via 'Hotline'. Complaint about blast on 20/1/22.	Environmental Advisor rang complainant on 20/1/22 to discuss complaint. Complainant said house shook. Blast monitoring within limits. Nearest monitors: Mt Vincent Rd 0.17 mm/s, 106.4 dBL; Richards 0.25 mm/s, 106.4 dBL. Wind 13 km/h, 160 deg.
22_02	N	15/07/22 1:53pm	Ashtonfield	Complaint via email. Complaint about noise and blasting.	Community Relations Manager responded to complainant via email on 18/7/22. Explained that blast schedule is available on Bloomfield website and advised of the community hotline number. Also explained that a predictive noise model is incorporated into daily operations planning.

* D = Dust, N = Noise, B = Blasting, V = Visual, L = Lighting, W = Weeds, O = Other