

**BLOOMFIELD COLLIERY  
COMPLAINTS REGISTER**

**2020**



No.	About *	Time/Date	Location	Details	Action Taken / Findings
20_01	N	11/6/20 6:28pm	Ashtonfield	Complaint via 'Hotline'. Complaint about noise at CHPP on afternoon shift 11/6/20.	Mine Manager rang complainant at 7pm on 11/6/20 to discuss noise complaint. Explained to them that the CHPP had shut down by 6 pm, as scheduled.
20_02	B	14/8/20 1:06pm	Louth Park	Complaint via 'Hotline'. Complaint about blast frequency in recent weeks.	Environmental Advisor rang complainant at 2pm on 14/8/20. Explained that frequency had increased over recent weeks due to operational reasons and that 2 more blasts are scheduled for next week, then no blasts scheduled for about a month. Explained that blast schedule and results are on the Bloomfield website.
20_03	N	27/8/20 8:30pm	Ashtonfield	Complaint via email to Environmental Advisor. Complained about noise during night shift on 26/8/20.	Environmental Advisor responded by email on 28/8/20. Explained that Bloomfield had been running a nightshift at the coal washery during week with noise monitoring being conducted at night on 10 occasions. On one occasion the 40 dBL limit was exceeded by 0.3 dBL. As a result mobile equipment was reduced on the coal pad and the following monitoring was within limits. On all other occasions the noise monitoring was within limits. Next week the washery will be running however it should be shutdown by about 9 pm. After next week the washery is scheduled to be down for a couple of months.

\* D = Dust, N = Noise, B = Blasting, V = Visual, L = Lighting, W = Weeds, O = Other