Rix's Creek Mine
Complaints Register
Year ending March 2027

Number	Date Received	Site	Nature of Complaint	Location	How received	Action taken and findings
April 2026						
1	13/04/2026	RCM	Dust	Camberwell	Email	**Actions:** Responded to complainant and started investigation into complaint. **Findings:** Wind conditions were NW which would indicate we have had no impact on Camberwell Village. Dust monitors are not elevated and have not alarmed.
2	28/04/2026	RCM	Noise	Camberwell	Email	**Actions:** Responded to complainant and sent ENT to location. **Findings:** Noise was assessed at 7:30am at complainant location. Noise was within compliance limits.
May 2026						
June 2026						
July 2026						

August 2026						
September 2026						
3	3/09/2026	RCM	Dust	Bridgman	Phone	**Actions:** Responded to complainant and an onsite dust inspection was undertaken. **Findings:** All spigots on dam were operational, increased water coverage due to raised decant level as further dust mitigation. Reduced operations due to adverse meteorological conditions.
4	15/09/2026	RCM	Dust	Camberwell	Email	**Actions:** Responded to complainant and provided upstream / downstream air quality data. **Findings:** RCM did not blast 15/09/2026, all water carts were operational & no dust alarms triggered.
5	17/09/2026	RCM	Blast	Camberwell	Email	**Actions:** Responded to complainant requesting additional information. **Findings:** Compliance blast monitor reviewed with both vibration and overpressure being below exceedance criteria.

6	25/09/2026	RCM	Blast	Camberwell	Email	**Actions:** Responded to complainant providing vibration and dust data. **Findings:** Compliance blast monitor showed no breach of exceedance criteria. Any potential dust generated from blasting reported in pit due to predominate NW winds.
October 2026						
November 2026						
December 2026						
January 2027						
February 2027						
March 2027						

YEM 2027 Complaints Summary

	Blast	Noise	Dust	Water	Lights	Odour	Other
Summary	2	1	3	0	0	0	0
YEM 2027 Total Complaints	6						

Data updated 2/11/2026

